

Training Course

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| Title | Intercultural competences |
| Scope | Understanding culture, multiculturalism and nationalism in the framework of education and training |
| ECVET points | 3.5 |
| Target groups | Staff at all types of education and training organizations, NGOs and organizations organizing education programmes. <ul style="list-style-type: none"> • Directors / headmasters • Teachers / trainers • Pedagogical and school counselors |
| Learning Outcomes | Upon completion of the training course, the participant is expected to: <ul style="list-style-type: none"> • Gain a basic knowledge of the legal concepts and the main regulatory issues related to migration, • Acquire basic skills to interact with people of different minorities • Acquire knowledge of problem solving techniques • Acquire a proficient level in conflict management, • Acquire a proficient level in intercultural trainer competences. |
| Methodology | <ul style="list-style-type: none"> • Presentations • Examples and case studies • Workshops and exercises facilitated by the trainer |
| Thematic units | <ul style="list-style-type: none"> • Cultures and stereotypes • History of migration • Legislation • Human rights • Intercultural learning – intercultural trainer competence • Communication • Intercultural communication • Problem solving • Intercultural conflict management |
| Learning material | The learning material consists of presentations and support material. The learning material will be available on-line in English language. |
| Trainers | Betty Aggeletaki, psychologist counselor, special education specialist |
| Cost | <p>Tuition fees: 350 euro per person</p> <p>The cost includes the learning material and the certificates: Certificate of completion, Europass Certificate Supplement, Europass Mobility</p> <p>Organisation and cultural programme: 150 euro per person</p> <p>The cost includes coffee breaks and lunch during the course, cultural activities and three common dinners.</p> <p>The cost can be funded by Erasmus+ programme KA1 mobility of staff.</p> |

Further information Lila Anthopoulos, tel: +30 210 4286227, e-mail lila@idec.gr

Indicative training programme

Day 1

Monday

09:15 – 10:30 Meeting at hotel reception – arrival in IDEC training centre
Welcome – registrations
Presentation of participants
Expectations from the training course
Introduction to the training course, syllabus, methodology, learning outcomes

10:30 – 10:45 Coffee break

10:45 – 12:15 Cultures and stereotypes:

- Illustration of the concept of culture, key categories (ethnic group, race, racism, multiculturalism, gender, nationality, religion)
- Prejudices and stereotypes
- Obstacles to integration
- Xenophobia and racism

Activity: The own social and cultural identity

12:15 – 12:30 Coffee break

12:30 – 14:00 History of migration :

- History and reasons for migration
- Source of information on history of world globalisation
- History of migration
- Geopolitics
- History of assimilation trends

Current situation in Europe and the world

- Information on the political and social situation in Europe
- Current national and European immigration
- Quantitative and qualitative data on the presence of foreigners
- Assimilation policies -new integration policies
- Glossary of words and expressions related to immigration and integration

Day 2

Tuesday

09:00-10:30 Legislation:

- Basic legal concepts: citizenship, nationality, residence permit, family reunion

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| | <ul style="list-style-type: none"> Principles fixed in the project of the new European Constitution European law on migration Human rights and rules against discrimination - Convention of Geneva (1951) <p>Activity: National laws on migration (entry, asylum, permanence, integration, work, health services, children and family law)</p> |
| 10:30 – 10:45 | Coffee break |
| 10:45 – 12:15 | <p>Human rights:</p> <ul style="list-style-type: none"> European Declaration of human rights European Convention of human rights European Declaration against illegal traffic of immigrants Directive 2000/78 Directive 2000/43 |
| 12:15 – 12:30 | Coffee break |
| 12:30 – 14:00 | <p>Intercultural Learning - Intercultural Trainer Competence:</p> <ul style="list-style-type: none"> Basic knowledge over the theme cultural imprint, also gender specific Training of the perception ability for diversities in the group of students or participants Behavioural repertoire (the possible range of behaviours) |

Day 3

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| Wednesday | |
| 09:00-10:30 | <p>Communication:</p> <ul style="list-style-type: none"> Basic techniques of communication and management of interviews Structure of a face to face interview Management Reference framework Message Intention Ability to listen Empathy Feed - back |
| 10:30 – 10:45 | Coffee break |
| 10:45 – 12:15 | <p>Intercultural communication</p> <ul style="list-style-type: none"> Peculiarities of intercultural communication Non-verbal communication styles Gender typical communication Group dynamics, norms, roles, cultural filter Coding, decoding Analysis of the situation, clarification, capacity to stand back Stereotypes, commonplaces and prejudices |

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| 12:15 – 12:30 | Coffee break |
| 12:30 – 14:00 | Activity: Intercultural communication case studies |

Day 4

Thursday

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| 09:00-10:30 | Problem solving <ul style="list-style-type: none">• Analysis of solving strategies• Multi-faced problems and multi-faced solutions• Strategies to involve immigrants users• Strategies to identify the problems |
| 10:30 – 10:45 | Coffee break |
| 10:45 – 12:15 | Activity: problem solving in real world situations |
| 12:15 – 12:30 | Coffee break |
| 12:30 – 14:00 | Intercultural conflict management <ul style="list-style-type: none">• Types of conflict in the ethnic or social dimension• Methods and instruments for constructive conflict management• Positive conflict and difference management• Conflict definition and classification• Types of conflicts• Levels and contexts of social conflicts• Premises or causes of conflicts |

Day 5

Friday

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| 09:00-10:30 | Activity: simulation of intercultural conflict management |
| 10:30 – 10:45 | Coffee break |
| 10:45 – 12:15 | Reflexion - evaluation of the training course Certificates – Europass Mobility Closure and farewell |
